

## EFA, Inc.

611 Wilshire Blvd., Ste. 802, Los Angeles, CA 90017

1-877-472-2700 (International: 213-627-1300)

### Returns

If for any reason you are not completely satisfied with your purchase, you may send any un-engraved, non-custom item back for a refund within 30 days of purchase. All items must be in their original, unworn condition.

### Exchanges

Any regularly stockable, un-engraved and non-custom item can be exchanged for a new item or a different size within 30 days of purchase. Any difference in product price will be charged or credited.

### Fee Schedule

Restocking fee – returns only	\$15
Exchange shipping and handling	\$15
Ring engraving	\$19.99
Ring engraving (stainless steel and titanium only)	\$14.99

### Tungsten Lifetime Guarantee

We are proud to offer a Lifetime Guarantee on all our tungsten carbide wedding rings. In the event of damage or needing a new finger size, you can implement the lifetime guarantee. Just send back your original tungsten ring, pay a small deductible and get a brand new ring!

### Deductible Schedule

Plain tungsten rings	\$30*
Black or black inlay tungsten rings	\$50*
Silver inlay tungsten rings	\$65*
Laser design tungsten rings	\$75*
Gold inlay tungsten rings	\$85*
Tungsten rings with gemstones	\$85*

*\* An exchange shipping and handling fee of \$15 will be added to the total amount charged.*

### Step 1 - Please fill out the information below.

Invoice number: \_\_\_\_\_

Daytime telephone number: \_\_\_\_\_

Billing information:

Shipping information (if different):

Name \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

City \_\_\_\_\_

State/Prov \_\_\_\_\_ ZIP \_\_\_\_\_

State/Prov \_\_\_\_\_ ZIP \_\_\_\_\_

**Step 2** – Check all that apply:  Return item,  Exchange item,  Lifetime Guarantee (Tungsten),  Engraving  
Comments/Instructions (Please be specific and include item code(s) if applicable):

**Step 3** – Method of payment (Visa, MasterCard, American Express):

Required to cover any applicable fees or differences in cost

Credit card number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Card verification number: \_\_\_\_\_

Signature: \_\_\_\_\_

**Step 4** – Please ship your invoice, this completed form and the item(s) in question back to us (our address is at the top of this page) in a secure box. Do not write “diamonds” or “jewelry” on your package. Typical turnaround is three business days plus transit time. If you have any questions or concerns, please give us a call at 877-472-2700.